

**HAJJ 2019 BOOKING FORM**

**CUSTOMER DETAILS:**

LEAD PASSENGER NAME:

HOME TELEPHONE NUMBER:

MOBILE NUMBER:

EMAIL ADDRESS:

ADDRESS:

CITY:

POSTCODE:

NEXT OF KIN DETAILS:

**BOOKING DETAILS:**

TOTAL NO OF PAX: | ADULT: | CHILD: | AT REF:

ROOM REQUIREMENT: | PACKAGE LENGTH: | TOTAL DUE: £ | TOTAL PAID: £

**PACKAGE INFORMATION:**

**Package includes:**

1. Indirect flight
2. Hajj visa
3. Hajj draft
4. Accommodation in Aziziyah – Normal standard – Full board
5. Hotel in Makkah – 5\* Swiss Al Maqam (Breakfast)
6. Hotel in Madinah – 5\* Al Eiman Royal (Half board)
7. Food in Mina and Arafat
8. Full transport as arranged by Saudi Hajj Ministry
9. Tents as arranged by Saudi Hajj Ministry
10. Mattress and pillow in Mina
11. Ziyarah of Makkah and Madinah
12. Guidance
13. Qurbani
14. Pre Hajj seminar

<b>Proposed Itinerary</b>	
<b>Dates are flexible by +- 1 or 2 days</b>	
UKJED	27 JUL
Check in to Makkah 5*	28 JUL
Check in to Aziziyah	5 AUG
Leave for Mina	9 AUG (7 ZUL HIJJAH)
Days of Hajj begin	10 AUG (8 ZUL HIJJAH)
Day of Arafat	11 AUG (9 ZUL HIJJAH)
1 <sup>st</sup> day of Jamarat	12 AUG (10 ZUL HIJJAH)
Return to Aziziyah	15 AUG (13 ZUL HIJJAH)
Check in to Madinah 5*	16 AUG (14 ZUL HIJJAH)
MEDUK	20 AUG (18 ZUL HIJJAH)

**Please note:**

1. Saudi Arabia has different standards and culture than the UK. Please carry out due research to ensure that your expectations about this journey is correctly placed.
2. Expectations - This agreement stipulates explicitly our arrangement with you. Whether the services provided are of your expectation is not a matter we should be held accountable for.
3. During Umrah and Hajj seasons the cities of Makkah and Madinah are extremely busy. This has an adverse effect on standards of cleanliness and hygiene. If you are dissatisfied with room service kindly contact the hotel reception first and in the absence of any action from them contact Ahmed Tours.
4. Proposed outbound date – 28 JUL 2019, inbound date – 23 AUG 2019. These dates are flexible and the actual dates will be notified to you 3-4 days before departure. The actual dates however will not significantly vary from the proposed dates.
5. This is a MAkkah first package.
6. The package involves up to 7 days stay in the locality of Aziziyah, in normal standard apartments. Aziziyah is 3 km from Al Haram in Makkah. We will provide shuttle service for the first Umrah only. Apart from this, if you wish to go to Al Haram in Makkah, the expenses involved will be your responsibility.
7. Unless agreed otherwise men and women will be accommodated separately. If double or triple sharing is agreed it will be mentioned above. ALL PACKAGES OTHERWISE ARE NORMAL SHARING (7 IN AZIZIYAH, 4 IN MAKKAH AND MADINAH 5\*).
8. This package includes the provision of basic food, only provided in the locations mentioned above.
9. No food provided in Muzdalifah.
10. All hotel standards are as per their Saudi Arabian ratings and they are of a lower standard than an equivalent rated European hotel.
11. Hotels may change from those advertised. Where this is the case an alternative similar standard hotel will be provided.
12. Hotel check in and check out – during Hajj season hotel check in time varies depending on check out of the previous group. As an indication only check in may happen between 8-10pm. Check out from hotel is at 12pm. Where there is a difference between check out and flight times, kindly leave your rooms, place your luggage in reception and spend your time in the Masjid.
13. Cooperation - during the programme in Saudi Arabia there will be group meetings held in which important announcements and decisions will be made. Failure to attend these meetings and consequently being absent of these updates may result in inconvenience. Ahmed Tours cannot be held responsible for such self-inflicted difficulties and will not accommodate any extra requirements as a result.
14. Buses – they are provided by the Saudi Hajj Ministry and Ahmed Tours and Travels Ltd. does not have any control over their condition or punctuality. All drivers of transport are Saudi Hajj Ministry approved and it is their responsibility to navigate to destinations correctly. We are in no way accountable to act as a guide to drivers. We cannot exercise any choice in selecting buses and have to use what is given.
15. Tents are provided by the Saudi Hajj Ministry. They allocate the exact space for each individual. Ahmed Tours is not responsible for the conditions of the tents or amount of space you are allocated.
16. Cancellation –
  - a. The package is fully non-refundable up to 8 weeks before departure.
  - b. Any cancellation prior to this is refundable but the deposit will be used as cancellation charges.
  - c. The minimum deposit for each person is £1000.00.
17. Your health, safety and security are your responsibility. The security and safety of your belongings are also your responsibility.
18. As a prerequisite of Hajj is being physically able to carry out the demands of the journey, you agree that you are able both physically and medically.
19. You accept the itinerary and these terms in their entirety.
20. This agreement supersedes any previous agreement or arrangement whether verbal or written. The services stipulated here is what was finally agreed upon.

PRINT NAME:	SIGNATURE:	DATE:
AHMED TOURS REPRESENTATIVE:		

