



HAJJ 2019 BOOKING FORM

CUSTOMER DETAILS:

LEAD PASSENGER NAME:

HOME TELEPHONE NUMBER:

MOBILE NUMBER:

EMAIL ADDRESS:

ADDRESS:

CITY:

POSTCODE:

NEXT OF KIN DETAILS:

BOOKING DETAILS:

TOTAL NO OF PAX: | ADULT: | CHILD: | AT REF:

ROOM REQUIREMENT: | PACKAGE LENGTH: | TOTAL DUE: £ | TOTAL PAID: £

PACKAGE INFORMATION:

Package includes:

1. Indirect flight
2. Hajj visa
3. Hajj draft
4. Economy hotel in Makkah (Diamond Al Ahram or similar)
5. Economy hotel in Madinah (Concorde Taibah or similar)
6. Full board (Makkah, Madinah, Mina, Arafat)
7. Full transport as arranged by Saudi Hajj Ministry
8. Tents as arranged by Saudi Hajj Ministry
9. Mattress and pillow in Mina
10. Guidance
11. Qurbani
12. Pre-Hajj seminar

Proposed Itinerary
Dates are flexible by +- 1 or 2 days

UKJED	27 JUL
Check in to Makkah	28 JUL
Leave for Mina	9 AUG (7 ZUL HIJJAH)
Days of Hajj begin	10 AUG (8 ZUL HIJJAH)
Day of Arafat	11 AUG (9 ZUL HIJJAH)
1 st day of Jamarat	12 AUG (10 ZUL HIJJAH)
Return to Makkah	15 AUG (13 ZUL HIJJAH)
Check in to Madinah	16 AUG (14 ZUL HIJJAH)
MEDUK	20 AUG (18 ZUL HIJJAH)

Please note:

1. Saudi Arabia has different standards and culture than the UK. Please carry out due research to ensure that your expectations about this journey is correctly placed.
2. Expectations - This agreement stipulates explicitly our arrangement with you. Whether the services provided are of your expectation is not a matter we should be held accountable for.
3. During Umrah and Hajj seasons the cities of Makkah and Madinah are extremely busy. This has an adverse effect on standards of cleanliness and hygiene. If you are dissatisfied with room service kindly contact the hotel reception first and in the absence of any action from them contact Ahmed Tours and Travels Ltd.
4. Unless agreed otherwise men and women will be accommodated separately. If double or triple sharing is agreed it will be mentioned above. ALL PACKAGES OTHERWISE ARE NORMAL SHARING (5 people in each room, men and women separate).
5. This package includes the provision of basic food, only provided in the locations mentioned above.
6. No food provided in Muzdalifah.
7. All hotel standards are as per their Saudi Arabian ratings and they are of a lower standard than an equivalent rated European hotel.
8. Hotels may change from those advertised. Where this is the case an alternative similar standard hotel will be provided.
9. Hotel check in and check out – during Hajj season hotel check in time varies depending on check out of the previous group. As an indication only check in may happen between 8-10pm. Check out from hotel is at 12pm. Where there is a difference between check out and flight times, kindly leave your rooms, place your luggage in reception and spend your time in the Masjid.
10. Cooperation - during the programme in Saudi Arabia there will be group meetings held in which important announcements and decisions will be made. Failure to attend these meetings and consequently being absent of these updates may result in inconvenience. Ahmed Tours and Travels Ltd cannot be held responsible for such self-inflicted difficulties and will not accommodate any extra requirements as a result.
11. Buses – they are provided by the Saudi Hajj Ministry and Ahmed Tours and Travels Ltd. does not have any control over their condition or punctuality. All drivers of transport are Saudi Hajj Ministry approved and it is their responsibility to navigate to destinations correctly. We are in no way accountable to act as a guide to drivers. We cannot exercise any choice in selecting buses and have to use what is given.
12. Tents are provided by the Saudi Hajj Ministry. They allocate the exact space for each individual. Ahmed Tours and Travels Ltd is not responsible for the conditions of the tents or amount of space you are allocated.
13. Cancellation –
 - a. The package is fully non-refundable up to 8 weeks before departure.
 - b. Any cancellation prior to this is refundable but the deposit will be used as cancellation charges.
 - c. The minimum deposit for each person is £1000.00.
14. Your health, safety and security are your responsibility. The security and safety of your belongings are also your responsibility.
15. As a prerequisite of Hajj is being physically able to carry out the demands of the journey, you agree that you are able both physically and medically.
16. You accept the itinerary and these terms in their entirety.
17. This agreement supersedes any previous agreement or arrangement whether verbal or written. The services stipulated here is what was finally agreed upon.

PRINT NAME:

SIGNATURE:

DATE:

SIGNED - AHMED TOURS & TRAVELS LTD REPRESENTATIVE:

